



Blackburn with Darwen Council Privacy Notice

Service area – Complaints, Comments and Compliments

Purpose we collect the data

Service Delivery
Service Improvement
Prevention/Detection of Crime/Fraud
Service Planning/Research

Categories of data we collect

Name
Address
Email
Telephone Number
Racial or Ethnic Origin
Age
Safeguarding Information
Employment Details
Corporate Appointee/Advocate/Power of Attorney Details
Legal Representative

Legal basis for processing

The Care Act 2014
Childrens Act 2004
Local Government Ombudsman

Who we share the information with

Internal Managers/Directors/Head of Service
Local Government Ombudsman
Independent Investigators

How long we hold the data

7 years