



SERVICE SPECIFIC PRIVACY NOTICE

Social Integration: ESOL Multi-Agency Hub

Blackburn with Darwen Borough Council's core data protection obligations and commitments are set out in the council's [Primary Privacy Notice](#)

This service specific privacy notice provides additional privacy information for: Potential learners and learners who are engaged with learning providers that are part of the ESOL Multi-Agency Hub.

Purpose(s)

We collect your personal information for the following purpose(s):
To help support the delivery of the ESOL Multi-Agency Hub

Categories of personal data

In order to carry out these purposes we collect and obtain from a BwD citizen:

Full Name
Gender
Date of Birth
Address
Contact numbers
Email Address
Ethnicity
Religion
Nationality
Countries of residence
Time spent in EEA
Time in UK
Immigration status
Personal Income
Household Income
National Insurance Number
Languages spoken
Education History
Number of children in household and their ages (to determine childcare needs)

Legal basis for processing

The legal basis for processing your personal information is:

- Client information and processed under one or more of the following:
- Article 6(1)(a) of the GDPR, that the individual has given clear consent for you to process their personal data for a specific purpose;
- Article 6(1)(b) of the GDPR, the processing is necessary for a contract you have with the individual, or because they have asked you to take specific steps before entering into a contract.

- Article 6(1)(e) of the GDPR, the processing is necessary for you to perform a task in the public interest or for your official functions, and the task or function has a clear basis in law.
- Marketing purposes: where we have asked and you have consented to receive electronic marketing information about our services. You may withdraw your consent at any time by contacting the DPO via accesstoinformation@blackburn.gov.uk.

If you fail to provide certain information when requested, we may not be able to perform the contract we have entered into with you such as allocating a suitable ESOL course.

Information sharing/recipients

We will share personal information about you with the following types of organisations:

BWD Adult Learning
 Blackburn College
 Al Hayat Languages
 IMO
 Re:Source Blackburn
 Dept of Work and Pensions – Jobcentre Plus
 The ARC project Blackburn
 Darwen Asylum and Refugee Enterprise (DARE)
 Other relevant internal departments
 Lancashire Volunteer Partnership
 Ministry of Housing, Communities and Local Government
 Blackburn with Darwen voluntary, community and faith sector groups

As well as information collected directly from you, we also obtain or receive information from:

- Blackburn with Darwen voluntary, community and faith sector groups.

For the reasons:

- If another organisation tells us that you or your wider family need help/support learning English.

Automated Decisions

For this service:

- All the decisions we make about you involve human intervention

Data retention/criteria

We will retain this information for four years

Rights of individuals

If you have any queries relating to the way we are processing your information, you may contact the Council's [Data Protection Officer](#)

These queries may be regarding (but not limited to);

- exercising your rights in relation to the following:
 - access to personal data
 - right to rectification

- right to erasure (The right to be forgotten, unless there is a legal obligation to refuse this request)
- right to restriction of processing
- right to data portability
- right to object to profiling
- raising a concern with us, or
- guidance on making a complaint to the Information Commissioner

Updates to this Privacy Notice

We may update or revise this Privacy Notice at any time so please refer to the version published on our website for the most up to date details [Primary Privacy Notice/service specific](#)