



Blackburn with Darwen Council Privacy Notice Environment Services – Waste: Refuse Collection and Recycling

Service area – Waste, Refuse Collection and Recycling

Purpose we collect the data

Service Delivery
Service Improvement
Prevention/Detection of Crime/Fraud
Service Planning/Research

Categories of data we collect

Domestic Waste

Address

Assisted Collection Services:

Vulnerable Adult Name
Vulnerable Adult Telephone
Vulnerable Adult Email

Request Services (Additional bin, extra collections, bulky collections, garden waste etc)

Details taken from my BWD Account:

Name
Address
Postcode
Email address
Contact number

Additional details:

Household members reside within the property
Data relating to waste/waste services
Payment Details

Trade Waste

Contact Name
Address
Telephone Number
Email
Business Name
Head Office Details

Legal basis for processing

Environmental Protection Act 1990
National Assistance Act 1948

Article 6(1)(a) Consent for requested Services

Who we share the information with

Internal use only

How long we hold the data

CY+ 6 years

CY+ 3 years for Vulnerable Adult on the Assisted Service